




Gabrielle Condon <gabriellecondon1@gmail.com>

To  Tanya Edwards



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To whom it may concern.

Our committee (SP69822) chose to make the move to Wollongong Strata in 2021. We interviewed many companies. Wollongong Strata met all our requirements. Tanya and her team have made the management of our building a smooth and well oiled machine. This was not our experience with our previous management company.

Tanya is well versed in all the relevant legislation. She ensures that we are compliant in all areas. Our invoices are promptly dealt with. Communication is effective and always reasonable.

Tanya has shown herself well able to deal with contentious issues at AGM's (usually money). She is knowledgeable on all areas and is able to explain so that everyone understands.

Tanya has freed up a lot of time for our committee members by efficiently dealing with all aspects of our strata plan, including difficult issues such as Visitor Parking infractions, breaches of by law and issues between unit owners. She and her team also manage to respond to our questions in a timely manner.

Tanya has a very efficient team who work to ensure that our owners and residents are not kept waiting for repairs.

Tanya handles our insurance claims, thus relieving the committee of a great deal of stress. She also deals with NCAT issues for us.

Tanya and her team give excellent advice on financial issues. This has been particularly important as we address building faults which come under the umbrella of the Design Practitioner's Act of 2020.

SP69822 have no hesitation in recommending Wollongong Strata as an organisation of excellence.

Kind regards

Gabrielle